

End Semester/Reappear (Semester II) Examination May 2025

Programme: MBA

Course: Human Resource Management

Course Code:11.552

Enrolment no. _____

Full Marks: 70

Time: 3 Hrs.

Q.No.	Questions	CO	Bloom Taxonomy Category	Marks
Section I				
1	Short Answer type questions.			
a	Explain the difference between HRM and Personnel Management.	CO1	Understand	4 x 5 = 20
	or			
b	Explain the external and internal factors influencing HRM.	CO1	Remember	
	List the steps in the selection process.	CO2	Remember	
	or			
c	Describe assertiveness skills and their significance.	CO2	Understand	
	Discuss the significance of feedback in performance appraisal.	CO3	Understand	
	or			
d	Explain the concept of 360-degree performance appraisal.	CO3	Remember	
	Define grievance procedures and their importance.	CO4	Understand	
	or			
	Discuss the significance of separation procedures.	CO4	Remember	
Section II				
	Long Answer type questions.			
2	Compare and contrast HRM and Personnel Management.	CO1	Analyze	3 x 10 = 30
	or			
3	Describe the impact of globalization on HRM.	CO1	Analyze	
	Explain the significance of negotiation skills in professional settings.	CO2	Analyze	
	or			
4	Evaluate the effectiveness of different selection methods.	CO2	Evaluate	
	Evaluate the impact of performance appraisal on employee motivation.	CO3	Evaluate	
	or			
	Analyze the impact of training on employee performance.	CO3	Analyze	
Section III				
	Application based questions			
5	Assess the impact of industrial relations on organizational performance.	CO4	Evaluate	1 x 20 = 20
	or			
	Evaluate the significance of strategic HRM in organizational success.	CO4	Evaluate	

COURSE OUTCOME

On the completion of the Course, the students will be able to:

CO 1: Develop the understanding of the concept of human resource management and to understand its relevance in organizations.

CO 2: Develop necessary skill set for application of various HR issues.

CO 3: Integrate the knowledge of HR concepts to take correct business decisions.

CO 4: Handle the contemporary issues in HRM.